



# THE HEART MATTERS FOSTER FAMILY AGENCY

## 2020 Annual Report



## Our Mission

The Heart Matters Foster Family Agency's mission is to provide youth with safe homes, healing and healthy environments and encouraging youth empowerment.

## Our Vision

The Heart Matters Foster Family Agency's vision is to impact the life of every youth we serve, leaving a positive and enduring effect on their lives.



## The Heart Matters Foster Family Agency, Inc.

Established in 2016, The Heart Matters Foster Family Agency provides excellent treatment-level foster care services to children and families in Riverside and San Bernardino Counties. The Heart Matters FFA looks to provide for the needs in the communities it serves by providing quality trained families who nurture, support and guide children who are placed in foster care due to suffering from various forms of abuse and/or neglect. One of the common phrases heard at The Heart Matters FFA is "from placement until reunification". Through the services that we provide children are able to be placed in a loving home that encourages them to grow into positive participants in their communities, empowered with the skills to not just survive but to reach their individual goals.

In 2020, The Heart Matters FFA served 223 children and youth in foster placements while achieving sufficient successful permanency outcomes. Additionally, 17 new resource homes were certified throughout both Riverside and San Bernardino Counties.

With the support of our key champions, The Heart Matters FFA has been able to provide support programs and services to our youth and families such as Placement Bags provided by Assistance League Temecula, Together We Rise, and Comfort Cases. We were also able to provide shoes through the generous donation from Azure Hills SDA Church and Assistance League Riverside. Lastly our community came through in the midst of a pandemic to ensure that Christmas gifts provided to each child. Donors that made this happen include John Gordon and Riverside ROAK, Kappa Alpha Psi Fraternity Incorporated and almost 100 single individual donors.

With a staff of 28 full-time and part-time professionals, The Heart Matters FFA continues to strive for excellence in new program implementation and support services moving into 2022 and 2023.

## The Heart Matters Foster Family Agency Board of Directors

**Rodney Mathews:** Board President

**Asia Williamson, MSW:** Vice President

**Rorrie Aubry:** Treasurer

**Denise Reynolds:** Secretary

## The Heart Matters Foster Family Agency Staff

**Carrie Mathews, MPA:** Executive Director

**Lia Andrews, MSW:** Agency Administrator

**Lorre Hendricks, MSW, MFT:** Social Worker Supervisor

**Deborah Scott, BSW:** Foster Care Program Supervisor

**Veronica Paniagua:** Office Manager

**Tana Bakewell, BA Psyc:** Resource Parent Coordinator

**Jessa Garippo, BSW:** Compliance Administrator

**Bonny de la Cruz:** Compliance Officer

**Lisa Ybarra:** Corporate Relations Specialist

**Mariah Mota:** Office Support

**Maira Gallardo:** General Accountant

**Erica Brown:** Agency RN

**Lenai Carraway, MSPsy:** Agency Social Worker

**Vanetta Warrior, MSW:** Agency Social Worker

**Nancy Vargas, MSPsy:** Agency Social Worker

**Kyndle Crigler, MSW:** Agency Social Worker

**Apryl Amerson:** Agency Social Worker

**Mario Sanchez, MA:** Agency Social Worker

**Akillah Miles, MSW:** Agency Social Worker

**Misty Foster, BSW:** Agency Social Worker

**Ester Campbell, MSW:** Agency Social Worker

**Mary Gray, MSW:** Agency Social Worker

**Jessica Gutierrez, MSW:** Clinical Therapist

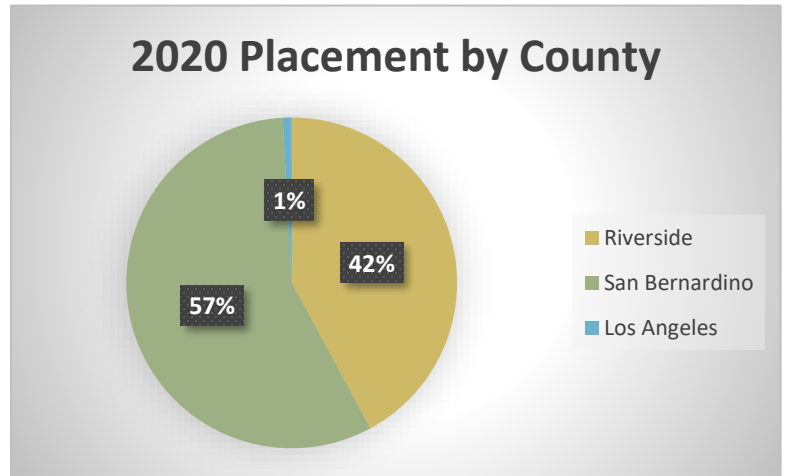
**Kendra Dozier, MFT:** Clinical Therapist

**Skye-Bleu Vickers:** Administrative Assistant

## 2020 The Heart Matters Foster Family Agency Statistics

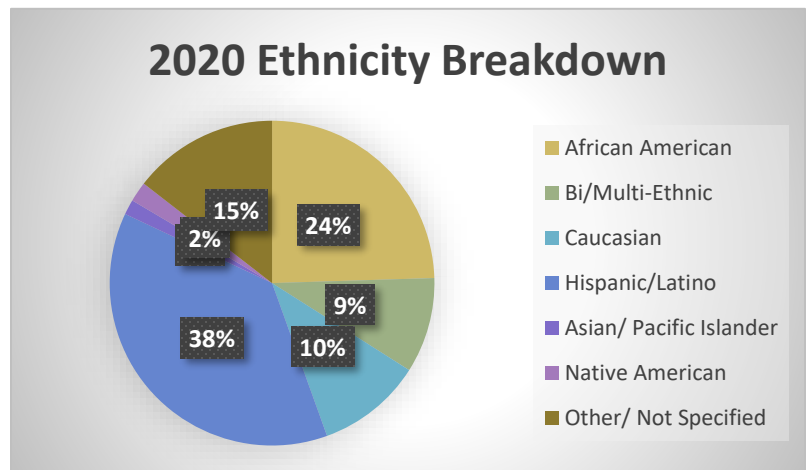
### 2020 Placements - 114

Riverside	48
San Bernardino	65
Los Angeles	1



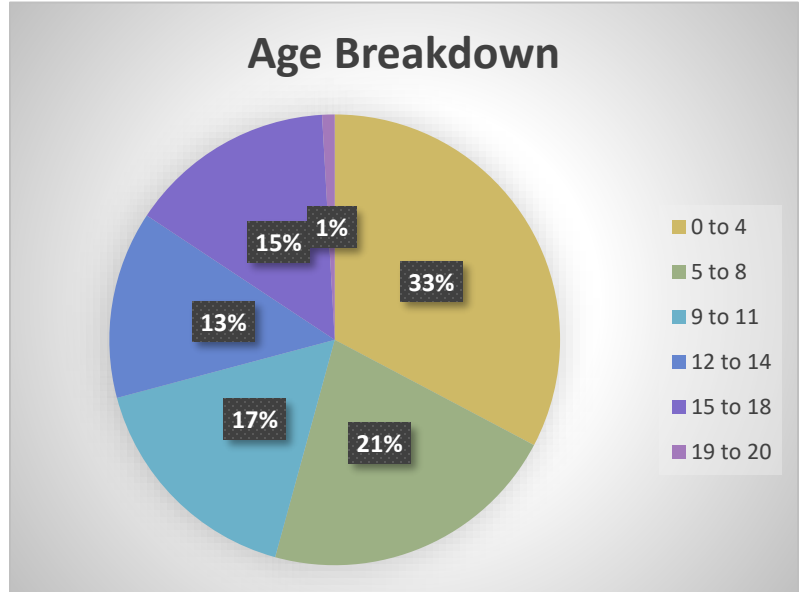
### 2020 Ethnicity Breakdown

African American	49
Bi/Multi-Ethnic	19
Caucasian (White)	21
Hispanic/Latino	75
Asian/Pac. Islander	3
Native American	4
Other/ Not Specified	29



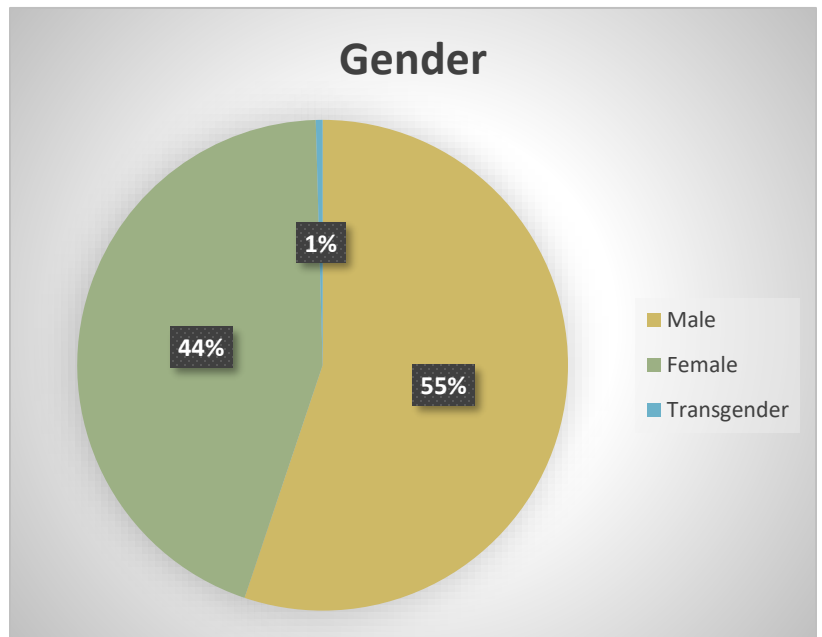
2020 Age Breakdown

0 to 4	73
5 to 8	48
9 to 11	37
12 to 14	30
15 to 18	33
19 to 20	2



2020 Gender Breakdown

Male	123
Female	99
Transgender	1

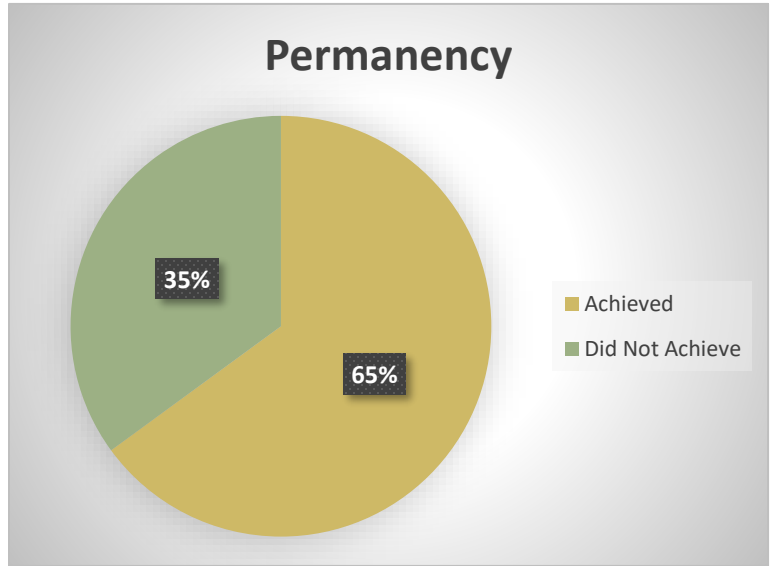


2020 Successful Placements Achieved

Permanency – (117 Discharges)

Achieved Permanency 76

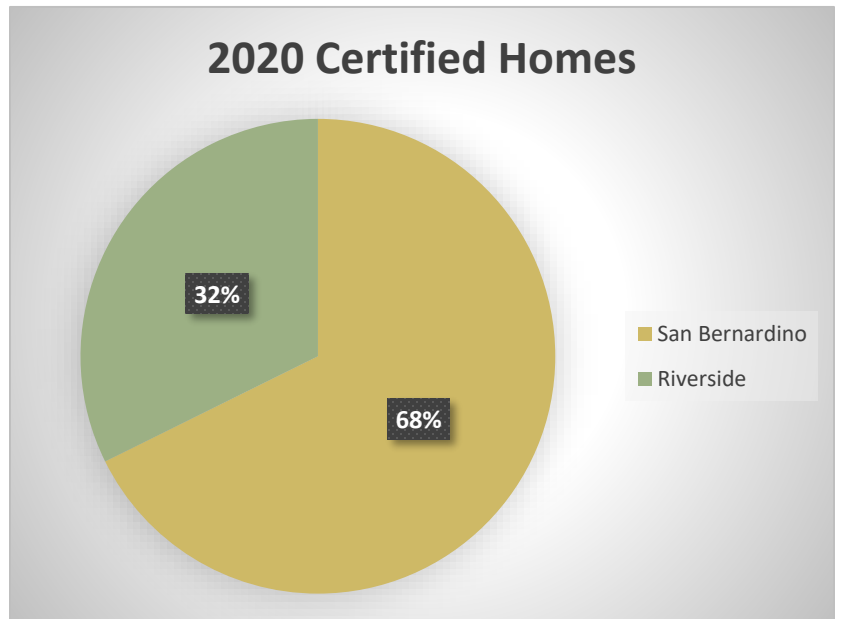
Did Not Achieve Permanency 41



2020 Certified Homes

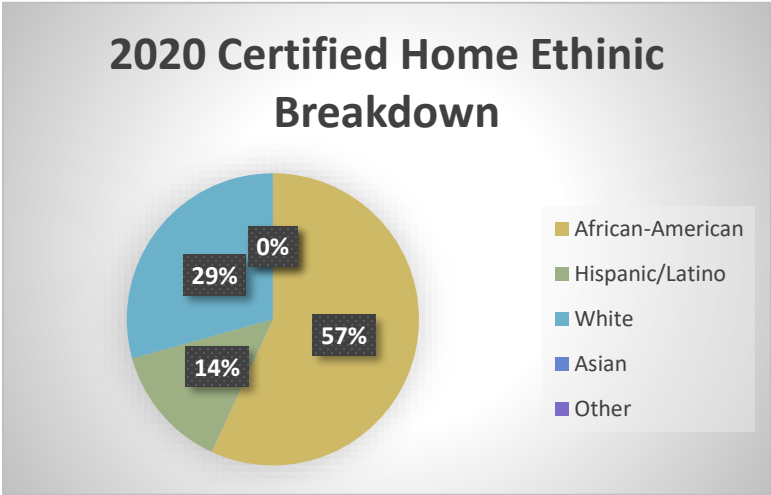
Riverside 21

San Bernardino 44



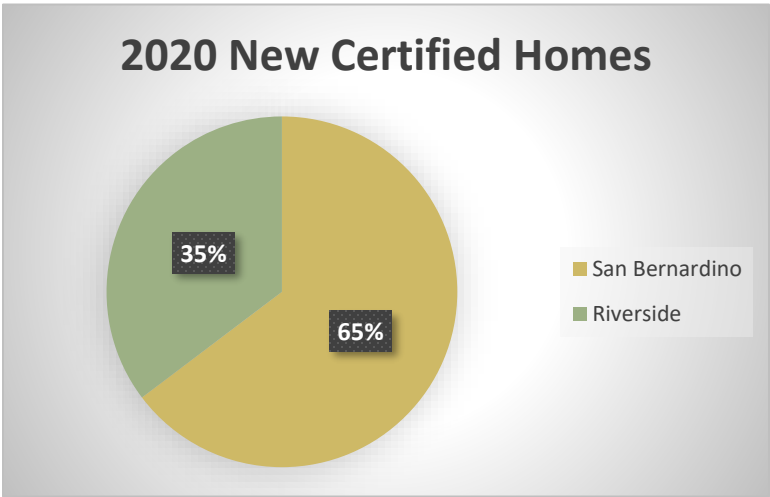
2020 Certified Homes Ethnicity Breakdown - Individuals

African American	52
Caucasian (White)	14
Hispanic/Latino	34
Asian	1
Other	1



2020 Newly Certified Homes

Riverside	6
San Bernardino	11



**Main Office**

21935 Van Buren St. Suite A-1  
Grand Terrace, CA 92313  
909-906-1023

**Satellite Office**

12180 Ridgecrest Rd Suite 102/104  
Victorville, CA 92395

**Website**

<https://www.heartmattersffa.org/>